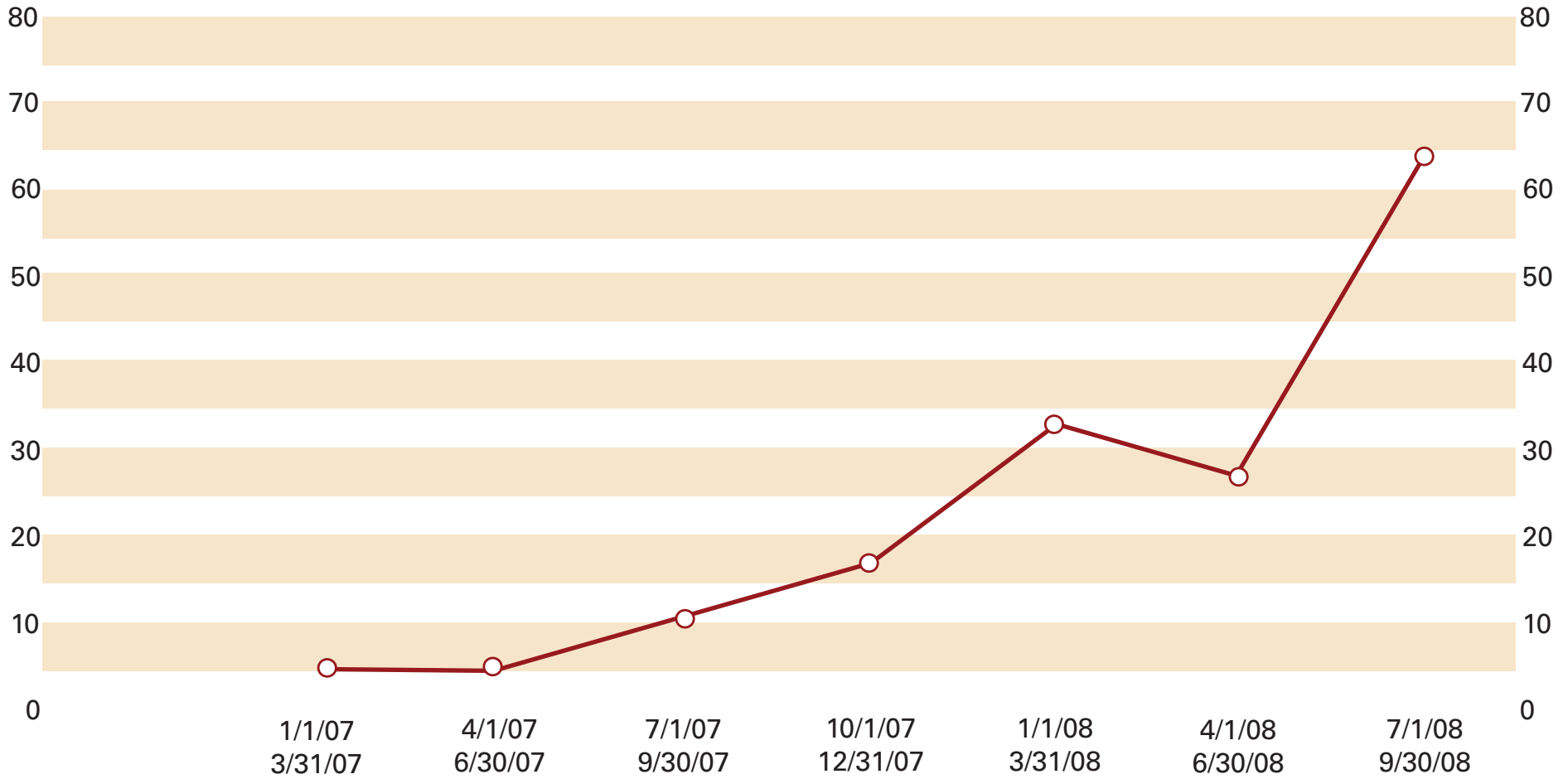


Emergency Department Overall Percentile Rank Trend Analysis

Press Ganey Data

7/1/2008 - 9/30/2008



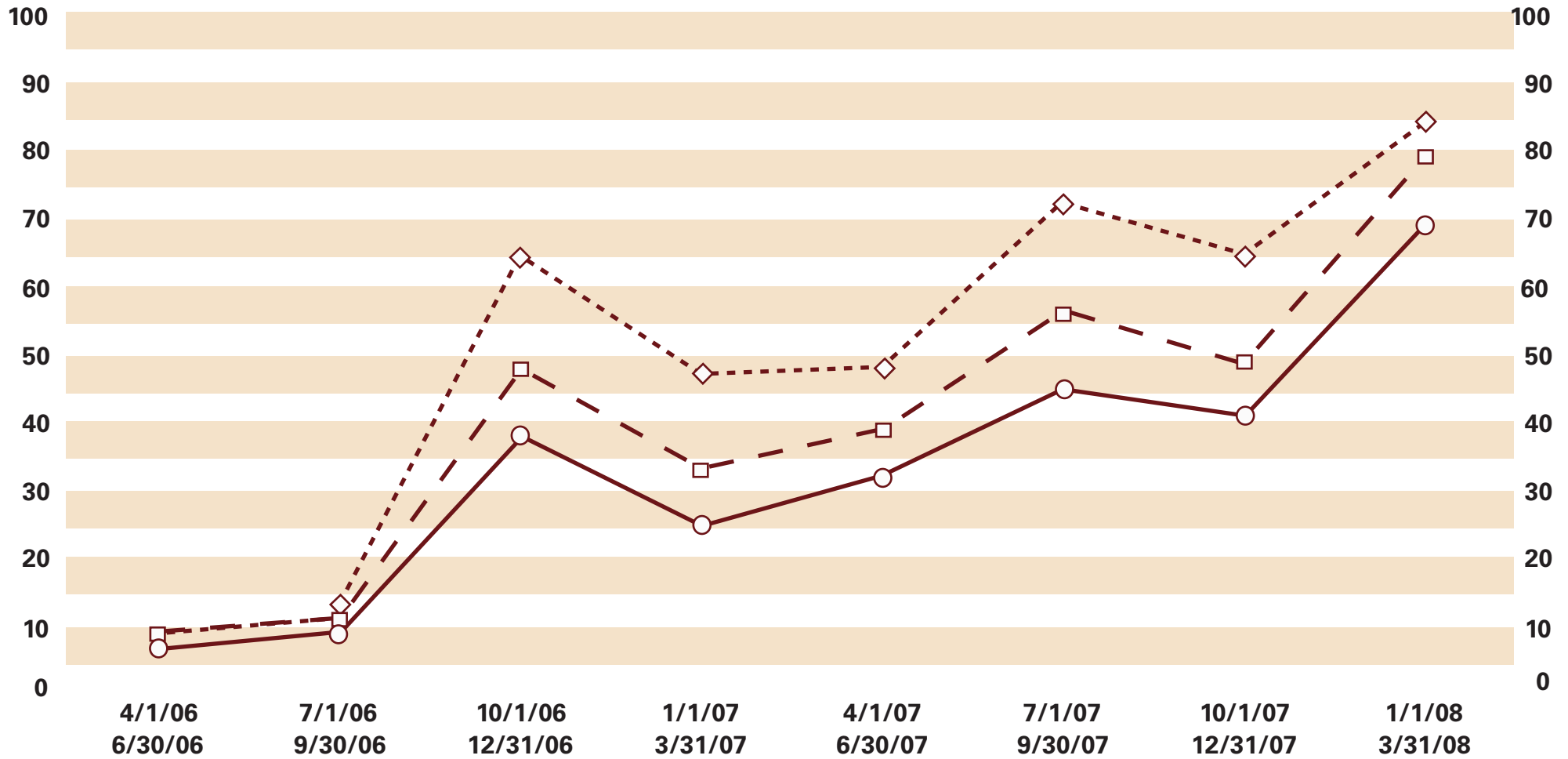
○ Large PG DB Rank

Florida Client
880 Hospital Beds
102,000+ Annual ED Visits

Emergency Department Overall Percentile Rank Trend Analysis

Press Ganey Data

1/1/2008 - 3/31/2008



- Info Tum Clients Rank
- 40K or More rank
- ◇ Visits 70K+Rank

North Carolina Client
475 Hospital Beds
70,000+ Annual ED Visits