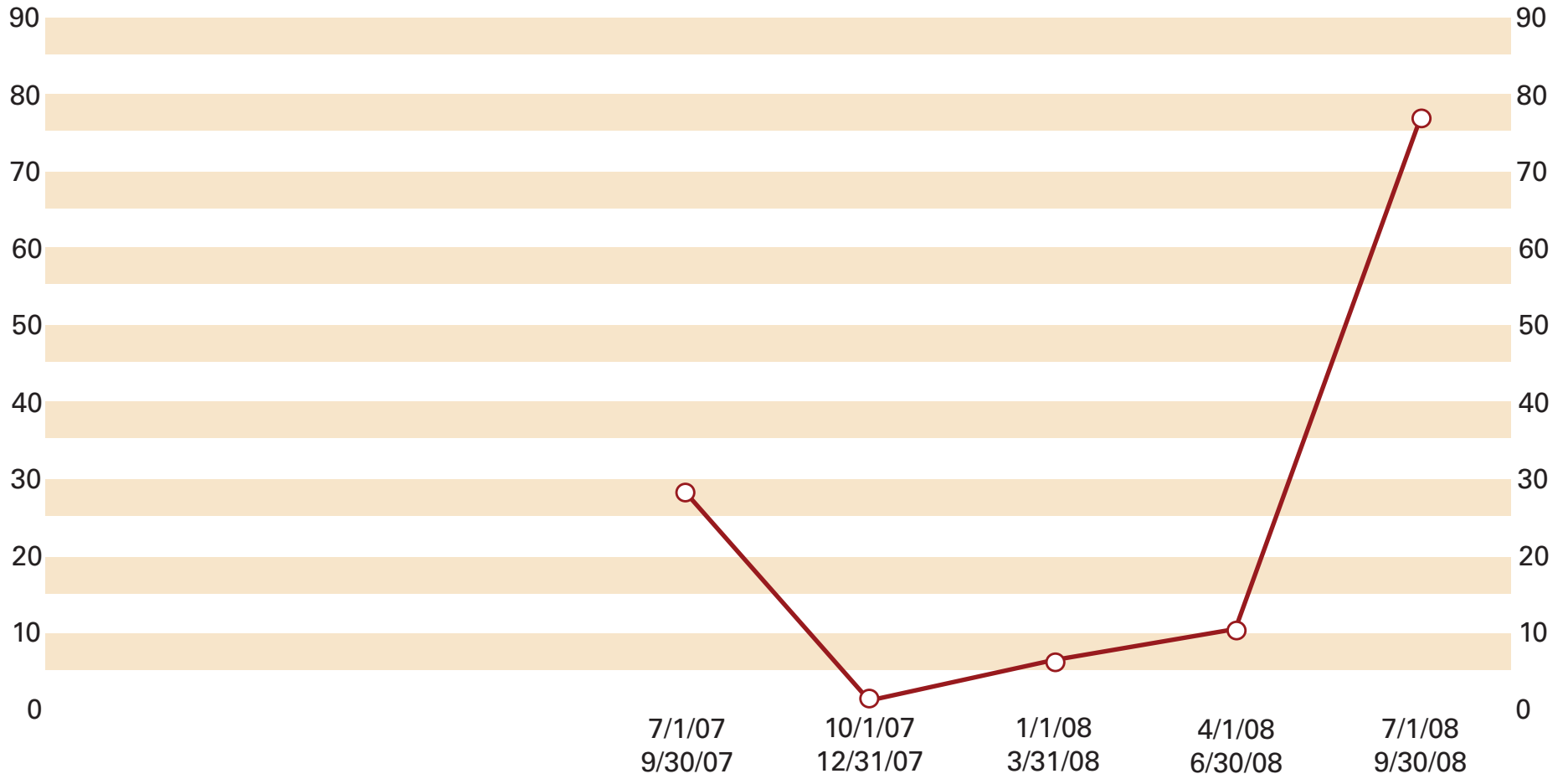


Inpatient Overall Percentile Rank Trend Analysis
Press Ganey Data
7/1/2008 - 9/30/2008



○ 20k-50k Visits Rank

Florida Client
880 Hospital Beds
102,000+ Annual ED Visits